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Norwegian to operate Boeing 787 Dreamliner from Dublin in response to suspended 737 MAX operations

In response to the instruction by the European aviation regulatory bodies to suspend operations of the Boeing 737 MAX, Norwegian will temporarily deploy a Boeing 787-9 Dreamliner to operate US flights from Dublin Airport to support affected customers.

Norwegian is continuing to minimise inconvenience caused by the temporary grounding of the Boeing 737 MAX by providing customers with SMS and web updates and care and assistance while re-routing passengers within its network.

Customers booked on affected transatlantic routes to and from Ireland serviced by the 737 MAX will be rebooked onto flights using the 787-9 Dreamliner. The 787 Dreamliner, registered G-CKWF with Charles Lindbergh on the aircraft tail, will operate the Dublin-New York Stewart (SWF) route daily.

The first flight will be operated today on flight D81763 from Dublin Airport to New York Stewart International Airport (SWF) at 15:20 local time.

Arrangements are being made to accommodate passengers booked to travel from Dublin to Stewart and Providence on the new Dreamliner service with plans to bus passengers to Providence upon arrival in New York.

Norwegian will position the 787-9 Dreamliner aircraft and crew from London Gatwick to Dublin Airport this afternoon at 13:30 local time.

The Boeing 787-9 Dreamliner has 338 seats configured with a Premium cabin

offering 56 seats and 282 seats in economy.

We would like to apologise to affected customers and we remain committed to ensuring that customers can continue to travel on Norwegian's network.

- **ENDS**

Norwegian in the UK and Ireland:

- Norwegian carries almost **6 million UK passengers each year** from London Gatwick, Edinburgh and Manchester Airports to **30 destinations worldwide**
- Norwegian is the **third largest airline at London Gatwick**, with 4.6 million yearly passengers, and with more than 1,000 UK-based pilots and cabin crew
- In 2014, Norwegian introduced the **UK's first low-cost, long haul flights to the U.S.** - the airline now flies to 12 U.S destinations, Buenos Aires and Rio de Janeiro from London Gatwick
- In 2017, Norwegian also launched **affordable transatlantic flights from Edinburgh, Belfast, Dublin, Cork and Shannon** to the US East Coast, using the brand new Boeing 737 MAX aircraft
- Norwegian is the only airline to offer **free inflight WiFi** on UK flights to more than 30 European destinations
- The airline has one of the **youngest aircraft fleets in the world** with an average age of 3.8 years, including next-generation Boeing 787 Dreamliner, Boeing 737 MAX and Boeing 737-800s
- Norwegian has been **voted 'Europe's best low-cost carrier' by passengers** for six consecutive years at SkyTrax World Airline Awards from 2013-2018, along with being awarded the **'World's best low-cost long-haul airline'** in 2015, 2016, 2017 and 2018
- Norwegian Reward is the airline's free to join **award-winning loyalty programme** offering members CashPoints and Rewards that reduce the cost of Norwegian flights

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